

## Eviction Prevention Strategies Wednesday, February 22nd, 2023

**Start:** 2:00 PM ET    **End:** 4:15 PM ET

**Instructors:** Wakida Williams, MS & Andrew Spiers, LSW

Congratulations, you got your client housed! Now, how do you keep them there? The Housing First model was initially developed to serve the individuals in our communities with some of the greatest barriers to success—chronic homelessness, serious and persistent mental illness, substance use disorders, and other disabilities. We know that programs maintaining a high fidelity Housing First practice typically report a housing retention rate of between 85-90%, but this work is not without its challenges. Unwanted guests, noise disturbances, damages, clutter, and unsanitary conditions are just some of the issues property managers, clinicians, and other support professionals contend with in supporting their clients to maintain successful tenancy. In this session, we'll discuss setting expectations, communication, harm reduction in supportive housing, and strategies for addressing common tenancy challenges. Landlords, program participants, and support staff all share a common goal—keeping people housed! Join us to learn how to preserve your landlord relationships while supporting participant needs and preventing eviction.

### **Learning objectives:**

When attendees return to the workplace, they will be able to:

- Describe the role of harm reduction in supportive housing work
- Identify common tenancy challenges and practical strategies for mitigation
- Practice developing mutual agreements to maintain housing

**Target Audience:** Social service providers and helping professionals working with individuals receiving supportive housing services.

**Social Work Practice Level:** This course is appropriate for beginner, intermediate, and advanced BSW/ MSW learners.

**Course Delivery Format:** Live webinar

**Interactivity:** This course will offer real-time polling, breakout room discussions, and 15 minutes of Q&A time.

**Credit hours offered:** 2 CE credits\*

**Fees:** \$20 general registration; additional \$5 for registration with social work CE credit

*Registration includes access to the live event and recording, PDF of slides, and relevant training tip sheets/resources.*

**To register, please submit payment to:** <https://bit.ly/3j15uNt>

Upon receipt of payment, attendees will receive a receipt via email with the link to finalize their course registration with Zoom. Information for accessing the live webinar will then be sent directly from Zoom.

**Registration deadline:** Individuals may register up until the start time of the event.

*\*Housing First University, a program of Pathways to Housing PA, can provide continuing education credits to licensed social workers in 48 of the 50 U.S. states and 10 Canadian provinces. Due to current regulations, CE credits cannot be offered to social workers in the states of New Jersey or New York. If you are not a Licensed Social Worker, please check with your board of accreditation to ensure this training meets your licensing needs.*



**Course completion requirements:** Attendees must attend the entirety of the virtual session with system video/audio enabled to participate, and respond to all poll questions and activities. Certificates will be distributed to participants via email within two weeks of the course date. Attendees must complete a course evaluation via Google Forms within 48 hours of the course's conclusion in order to receive a certificate and any continuing education credit. Course evaluation links will be distributed during the session via chat and immediately following the training via email. Individuals must attend the live webinar in order to receive a certificate of completion and any continuing education credit.

**System requirements:** Webinar participants must have access to a computer, tablet, or smart phone with high speed Internet, microphone, speakers, webcam, and a (free) Zoom video conferencing account.

**Session Facilitators:**



**Wakida Williams, MS (she/her)**, is the Assistant Clinical Director at Pathways to Housing PA. She has over 10 years of experience leading Assertive Community Treatment (ACT) teams and holds a Master of Science in Administration of Human Services, as well as a Bachelor of Criminal Justice. Wakida first joined Pathways in 2013 and held the role of Assistant Team Leader before helping to launch a newly developed clinical team within the agency in 2015. As the Team Leader of Team 6, she spearheaded the creation of services tailored to the unique needs of participants ready to transition to a lower level of care, later leading to the development of our Alumni Association (AA) in 2020, which Wakida also oversees.



**Andrew Spiers, LSW (he/him)** is the Director of Training and Technical Assistance for Pathways to Housing PA's Housing First University. Andrew joined Pathways in early 2018 and served as an Assistant Team Leader and Team Leader before launching Housing First University in October 2019. Andrew holds a Master of Social Service from Bryn Mawr College's Graduate School of Social Work and Social Research, where he concentrated in Community Practice, Policy, & Advocacy. He has taught Human Services and Sociology courses as an adjunct professor at Harcum College and conducted training and workshops all over the country on Housing First, harm reduction, and affirming care for LGBTQ+ communities.

Schedule	
<b>1:45-2:00 PM</b>	Virtual training room opens
<b>2:00-2:10 PM</b>	Welcome & introductions
<b>2:10-2:40 PM</b>	Common challenges in supportive housing
<b>2:40-3:00 PM</b>	The role of harm reduction
<b>3:00-3:05 PM</b>	Break
<b>3:05-3:25 PM</b>	Roles, responsibilities, & communication
<b>3:25-4:00 PM</b>	Developing mutual agreements to maintain housing
<b>4:00-4:15 PM</b>	Final thoughts, Q&A

**For questions or concerns, contact:**  
 Andrew Spiers, LSW  
 Continuing Education Director,  
 Housing First University  
[aspiers@pthpa.org](mailto:aspiers@pthpa.org)  
 (215) 390-1500, ext. 1708

**To request an accessibility accommodation, please email:**  
[training@pthpa.org](mailto:training@pthpa.org)



**ACE approval statement:** Housing First University: a program of Pathways to Housing PA, provider #1759, is approved as an ACE provider to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Regulatory boards are the final authority on courses accepted for continuing education credit. ACE provider approval period: 01/12/2022 – 01/12/2025. Social workers completing this course receive 2 general continuing education credits.

**Accreditation information:** <https://bit.ly/3RqW360>

**Grievance policy:** <https://bit.ly/3ewu4U5>

**Security policy:** <https://bit.ly/3x4qiro>

**Cancellation & refund policy:** <https://bit.ly/3Ui7QFM>



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